

## Privacy policy

### I. Name and address of the responsible person

Responsible for the data processing associated with the use of the website with the URL <https://kwst.vom> (hereinafter referred to as "our website") and within the meaning of data protection acts, in particular the General Data Protection Regulation (GDPR) is

Kraul & Wilkening u. Stelling GmbH

Lohweg 39

30559 Hannover

Phone: +49 511-51005-0

Fax: +49 511-51005-39

Email: [info@kwst.com](mailto:info@kwst.com)

### II General information on the processing of personal data

In accordance with Art. 6 GDPR, personal data may only be collected and processed if it meets at least one of the conditions listed below:

- Art. 6 para. 1 sentence 1 cl. a GDPR: Consent to the processing of personal data;
- Art. 6 para. 1 sentence 1 cl. b GDPR: Necessity of processing personal data for the execution of a contract or for the implementation of pre-contractual measures;
- Art. 6 para. 1 sentence 1 cl. c GDPR: Processing of personal data due to a legal obligation to which the responsible party is subject (e.g. retention period);
- Art. 6 para. 1 sentence 1 cl. d GDPR: Protection of essential interests of the concerned person or another natural person;

- Art. 6 para. 1 sentence 1 cl. e GDPR: If data processing is necessary for the perception of a task with public interest or in the exercise of public authority assigned to the responsible person;

- Art. 6 para. 1 sentence 1 cl. f GDPR: Processing of personal data for the protection of legitimate interests (in particular legal or economic interests) of the responsible person or a third party, if counteracting interests or rights of the affected person do not predominate.

For all data processing operations carried out we state the legal basis below. Data processing may also be based on several legal bases.

Personal data may only be stored as long as it is necessary for the purpose for which they are processed. The personal data will be deleted as soon as the purpose of its processing has been fulfilled or otherwise expires, unless there are still retention obligations.

### **III Provision of the website**

The following data and information is collected and temporarily stored each time you access the content of our website:

- IP address
- date and time of access
- the website from which the request originates
- Browser type and browser version

We process mentioned data for the following purposes:

- Ensuring a smooth connection to the website,
- Ensuring a comfortable use of our website,
- Ensuring system security and stability

The legal basis for the processing of this data is Art. 6 para. 1 cl. f GDPR.

The stored data will be deleted as soon as the respective session has ended.

Our website is hosted by STRATO AG, Otto-Ostrowski-Str. 7, 10249 Berlin, [impressum@strato.de](mailto:impressum@strato.de). The host receives the above-mentioned data as a processor.

We have concluded an order processing contract with our hoster to ensure data protection-compliant processing.

#### **IV. Use of cookies**

We use cookies to provide you with an improved and more personalized web service.

A cookie is a small text file that is stored and / or read by your browser on the hard disk of your internet-enabled device and stored by the websites you visit. A distinction is made between session cookies, which are deleted as soon as the browser is closed, and permanent cookies, which are stored after the website or browser is closed.

Almost all websites use cookies to function properly and to optimize their ergonomics and functionality. Cookies also make interaction with websites safer and faster. In the case of persistent cookies they can remember your settings by returning the embedded information to the original website or to another website to which they belong when you visit the site again from the same internet-enabled device.

Cookies are divided into the categories described below according to their function and purpose:

- strictly necessary cookies: Strictly necessary cookies allow you to move around the website and use its basic functions. They are usually only installed in response to actions on your part to access services, such as connecting to a secure area of our website. These cookies are essential for the use of this website.
- Functional cookies are used to recognize you when you return to our website and to provide you with enhanced and more personal features, such as personalized reception and recording your preferences (e.g. your choice of language or the region you are in). These cookies collect anonymous information and cannot track your movements on other websites.
- Analytics and performance cookies allow us to recognize and count the number of visitors to our website and to collect information about how our website is used (e.g. which pages are accessed most frequently by visitors, do internet users have received error messages on some of our websites, etc.). This allows us to improve the way our website works, for example by ensuring that users can easily find what they are looking for (Google Analytics).

- Advertising or targeting cookies record your visit to our website, the pages you have visited and the links you have followed. We will use this information to display relevant advertisements based on your interests. They are also used to limit the number of times you see the same advertisement and to measure the effectiveness of advertising campaigns. As a result, we may also share this information with third parties (e.g. advertisers).

For more information about which cookies we use, how long they are stored for and how you can manage your cookie settings and disable certain types of tracking, please see our Cookie Policy.

#### V. E-mail contact

Our website contains a link to send us an e-mail. If you choose to send us an e-mail directly, we will store the data you provide (in particular your e-mail address, your first and last name and the text of your request and any other information you may have provided by e-mail) in order to process your request and answer your questions.

The legal basis for data processing is Art. 6 para. 1 cl. f GDPR (effective processing of your request) or Art. 6 para. 1 cl. b GDPR (fulfillment of a contractual or pre-contractual activity).

The data transmitted in the context of your email will be deleted by us as soon as it is no longer required for processing your request. Insofar as statutory retention obligations exist, the data will be stored for the duration of the statutory retention obligation.

#### VI. Callback service

The personal data that you provide to us as part of the callback service we offer (surname, first name, telephone number, text of the request) will only be used to answer your request or to contact you and for the required technical administration of this request.

The legal basis for data processing is Art. 6 para. 1 cl. f GDPR (effective processing of your request) or Art. 6 para. 1 cl. b GDPR (fulfillment of a contractual or pre-contractual activity) or Art. 6 para. 1 cl. a GDPR (consent).

The data transmitted as part of the callback service will be deleted by us as soon as it is no longer required to process your request. Insofar as statutory retention obligations exist, the data will be stored for the duration of the statutory retention obligation.

## VII. Transfer of personal data to third parties, use of service providers

All service providers that we use as processors in context with our website operate within the framework of an order processing contract and only in accordance with our instructions and are contractually obliged to comply with the applicable data protection requirements.

We do not transfer your personal data to countries outside the EU or the EEA or to international organizations.

## VIII. Rights of data subjects

As a affected person (data subject), you have the right to information (art. 15 GDPR), correction (art. 16 GDPR), deletion of data (art. 17 GDPR), restriction of data processing (art. 18 GDPR) and data portability (art. 20 GDPR).

If consent to the processing of personal data has been granted, the data subjects have the right to withdraw their consent at any time. Withdrawal of consent does not affect the lawfulness of the processing of personal data up to the point of withdrawal. Furthermore, processing of this data on another legal basis also remains unaffected.

At any time data subjects have the right to enter an objection, due to reasons relating to their particular situation, to processing of personal data that refer to them and based on article 6 para. 1 e GDPR or article 6 para. 1 f GDPR.

If you object, we will only continue to process your personal data if we can demonstrate compelling legitimate grounds for doing so that outweigh your interests, rights and freedoms, or if the processing serves the establishment, exercise or defense of legal claims. If we process

your personal data in order to carry out direct advertising to safeguard legitimate interests on the basis of a balancing of interests, you also have the right to object to this at any time without stating reasons.

You can assert all of the data subject rights described above against the responsible party if you send your specific request to the following contact details:

By e-mail: [dsgvo@kwst.com](mailto:dsgvo@kwst.com)

If you believe that the processing of your personal data violates legal requirements, you have the right to lodge a complaint with a competent data protection supervisory authority (art. 77 GDPR).

## **IX. Security**

We have implemented technical and organizational measures to protect your personal data from unauthorized access and misuse. These technical and organizational measures are adapted to the state of the art to an appropriate extent.

Our website uses SSL or TLS encryption to ensure the security of data processing and to protect the transmission of confidential content. You can recognize an encrypted connection by the "https://" instead of "http://" in the address line of the browser and by the lock symbol in your browser line. We use this technology to protect your transmitted data.

## **X. Amendment of the privacy policy**

This privacy policy was last updated in January 2024.